

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Oregon Rating Area

Q2 2023

CRA Public File – Written Comments
Q2 2023
State of Oregon Rating Area

Social Media Comment

Facebook Public Comment on June 30, 2023

US Bank Coos Bay, OR – Friday, 10:00am, 6/30/23 – if you're not going to be open for business then I will use another bank.

U.S. Bank Response on June 30, 2023

Hello. I have spoken with the branch management team and found that an unforeseen staffing issue caused a delayed opening. The branch is now open for business and would be happy to assist you. We apologize for the inconvenience, and thank you for reaching out.

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Social Media Comment

Facebook Public Comment on August 25, 2023

Are ALL US Banks are closing in Oregon? Been with them since '88.

U.S. Bank Response on August 25, 2023

Hello. Thanks for reaching out. We are not closing all the branches in Oregon. To enhance our service capabilities, we have consolidated some locations. Customers can manage their account at any time through online banking at <http://usbank.com>, our mobile banking app, our 24-Hour Customer Service at 800-872-2657, and at the ATM. A full list of U.S. Bank branches and ATMs can be found at <http://usbank.com/locations>. We appreciate your long tanding relationship and look forward to serving your banking needs for years to come.