

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Minnesota Rating Area

2022

**CRA Public File – Written Comments
Q1 2022
Minnesota Rating Area**

Social Media Comment

Facebook Private Comment on March 30, 2022

Is your Fairmont MN location struggling? The hours with the lobby and even the drive-through closing at 4pm every day are disappointing, and the lobby inside is freezing. Are you cutting bill so drastically that workers wear coats and sweaters and customers are cold? The temperature must be 60 degrees inside.